

Organisation name	What does the organisation do?	How does the council interact with the service?	Access
Citizens Advice Mid-Mercia	<p>Citizens Advice Mid Mercia (CAMM) are working together with Tamworth Borough Council (TBC) to assist with the council priorities.</p> <p>The delivery of an inclusive Financial Well-being, Debt and General Advice Service that is accessible to all through flexible methods of service delivery for an improvement in the health and well-being of local people through effective advice.</p>	TBC commission the CAMM service	CAMM offer a combination of channels for clients to access their service. Clients can access the service via telephone advice or through face-to-face pre-booked appointments at Community Together CIC offices, 2 days per week and at an outreach venue at Sacred Heart Church Centre (one day a week).
Community Together CIC	<p>Community Together CIC provide a range of services to the community alongside access to other support services and guidance information. Services include:</p> <ul style="list-style-type: none"> • Community hub in the Castle Grounds • Helping Hands Café • activity sessions • job clubs • walking and cycling groups • befriending service • cooking initiatives • volunteering opportunities • arts and crafts sessions • dementia support • youth activities • coffee mornings and afternoons • singing for fun 	<p>TBC frontline staff can signpost individuals and families into the service.</p> <p>TBC provide grant funding to support the service to offer additional meeting room space for other voluntary groups.</p>	<p>E-mail: ctcicinfo@gmail.com</p> <p>Telephone 01827 59646</p>
Heart of Tamworth	Heart of Tamworth supports people of all ages by providing a range of activities and services from premises in Glascote and Tamworth town centre. Services include community cafe, bereavement support, dementia support, help with addiction, alcohol, drugs and gambling, social and friendship groups.	TBC have supported with a community grant. Frontline officers can signpost clients and members of the public to the services offered by Heart of Tamworth at the Sacred Heart Church and St Johns Church.	<p>Supports & Helps Others - Heart of Tamworth Community Project</p> <p>Heart of Tamworth Sacred Heart House Silver Link Rd Tamworth B77 2EA 01827 769403</p>
Betterway Recovery	<p>Betterway Recovery provide the following addiction support services:</p> <ul style="list-style-type: none"> • Peer mentoring support by people who have been there • Phone Support • Group work looking at the problem and how to get to the solution • Multi-Agency support and introductions to local support groups • Preventative and awareness talks in local schools, colleges and community groups • A safe place to go • A holistic person-centred approach • Volunteer training and opportunities • Outreach work in the community 	<p>Tamworth Borough Council support Betterway Recovery via Locality Deal Funding.</p> <p>TBC staff can signpost individuals to the service.</p> <p>Individuals can also self-refer into the service.</p>	<p>Tamworth Office Hours: Tuesdays, Wednesdays & Fridays: 11am - 3pm and Thursday evenings: 5.00pm - 8.00pm from Community Together CIC offices on Offa House Orchard Street.</p> <p>Telephone helpline 07426 351853 Email: contact@betterwayrecovery.org.uk</p>

Changes	A user led mental health charity providing a recovery and wellbeing service to those in distress. The service is free to access and is not time limited.	TBC have supported through a community grant and also a peppercorn rent on the office space. TBC frontline staff can signpost individuals to the organisation.	yvonnechanges@yahoo.co.uk Tel: 01827 311006
Samaritans	Provide a free telephone helpline for those who are upset, troubled or are feeling suicidal. They also provide outreach to schools and Swinfen prison.	TBC have supported via a grant for the sustainability of a Tamworth branch thus enabling the outreach activity programme	Samaritans Every life lost to suicide is a tragedy Here to listen Free telephone helpline 116 123 The Manor House Lichfield Street Tamworth Staffordshire B79 7QF
Mind	Burton and District Mind provide an out-of-hours 'Crisis Café' for people experiencing mental health distress in and around Tamworth. There is free refreshments, a listening ear and peer support.	TBC staff can signpost individuals to Sacred Heart Church for support. Funded via Midlands Partnership Foundation Trust	Sacred Heart Church Silverlink Road Glascote Heath B77 2EA Wednesday to Friday 4pm -11pm Saturday 9am -5pm Sunday 1pm – 9pm Email: safehaven@burtonmind.co.uk Tel: 01283 566696

UKSPF Funded Projects

Organisation	Project Overview
Community Together CIC	This project will train volunteers to become Community Connectors allowing them to organise and attend community engagement events, assist in enabling and expanding the current successful form filling service to go out and attend house appointments. These events and appointments will be supporting the most vulnerable people who are housebound due to illness or disability and alleviate the financial stress people who are housebound have with everyday living including increased energy costs, food costs, reducing the stress of financial worry.
Heart of Tamworth (HOT)	Community Pantry – Sacred Heart Church A full-time project manager recruited to support the provision of a new facility and development of the current existing service. Heart of Tamworth already operates a community pantry from a shed run by 20 volunteers. It is currently cold and undignified. People use the facility out of desperation and so HOT is building a new shop which is more welcoming to volunteers and visitors. It has been designed to encourage socialising and engagement and provide a wider range of affordable food. A second facility will also be built to provide clothes, children's books (which will help address high levels of poor literacy), educational toys and household items. Volunteers signpost people to other support services as appropriate.
Homestart	Homestart provides emotional and practical support to families with at least one child under the age of five (although they work with the whole family including older siblings) in the family home during times of stress or crisis to prevent family breakdown. Homestart will continue to employ a volunteer manager, who is experienced and qualified as a trainer who will build and recruit new volunteers who are parents themselves, this is an essential part of the Home-Start principle and success because it is through lived experience which is now recognised as best practice in supporting people.
Citizens Advice Mid Mercia	The project will recruit local residents as volunteer generalist advisers to increase the capacity of the existing services to ensure people in Tamworth can access the help and support they need to avoid financial crisis and maintain good health and wellbeing. They have employed a full-time volunteer co-ordinator, responsible for the ongoing recruitment, training, and supervision of up to 10 volunteers from the local

	community, all giving at least six hours per week and providing high-quality, practical advice and support.
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